

An Interprofessional Education and Collaboration Masterclass

THE JOURNEY TO TEAM BASED HEALTHCARE

ROYAL COLLEGE OF SURGEONS IN IRELAND, MAY 23rd 2017





FOREWORD



Prof. Paul Gallagher
Head of the RCSI School
of Pharmacy

As Head of the School of Pharmacy, I am delighted that the faculty of the Bill Gatton College of Pharmacy (BGCOP), East Tennessee State University (ETSU) are joining us in delivering this masterclass event on the journey to team-based healthcare. The School of Pharmacy has been working collaboratively with the BGCOP over the last 5 years to provide students from both Colleges with the opportunity to experience practice environments in different jurisdictions and to bring that learning back with them. We are very pleased to be now able to expand that learning to a wider circle of healthcare professionals through this event, and I look forward to learning about the ETSU journey in the areas of interprofessional education and interprofessional collaboration. The School of Pharmacy in RCSI strongly believes that IPC is central to the future of improved patient outcomes and has made interprofessional education a theme throughout the new MPharm programme. This event provides us with the opportunity to explore best practice initiatives in the area that can benefit both those practicing today and future generations of the profession.



Dr. Catriona Bradley
Executive Director of the
Irish Institute of Pharmacy

On behalf of the Irish Institute of Pharmacy, it is my pleasure to warmly welcome colleagues to this masterclass on team-based care. Since the start of the year, the IIOF team has been privileged to work with the talented teams at the Bill Gatton College of Pharmacy in East Tennessee State University and the School of Pharmacy in RCSI, as well as with Irish pharmacists and doctors, to ensure that this masterclass provokes thought and debate. I am confident that the day is going to represent an important landmark on the journey towards team-based care in Ireland. The day is unlikely to provoke any dramatic or immediate structural change in our health-service to facilitate enhanced interprofessional collaboration, but it is my hope that it will provoke dramatic changes in our attitudes and mind-sets about how we can individually and collectively create and cultivate a culture where team-based care becomes the norm, irrespective of all the constraints that may make that feel like an aspirational goal. Thank you for joining us on this important occasion. I look forward to meeting you and to charting out a course for team-based healthcare which will enhance both the patient experience and our experience, as healthcare workers.



Prof. Larry Calhoun
Dean Emeritus and
Professor of the Bill Gatton
College of Pharmacy, East
Tennessee State University



Erasmus+

Erasmus Mission Statement

Interprofessional Education is the foundation for the Academic Health Sciences Center at East Tennessee State University. Students from the five colleges that comprise the AHSC (Medicine, Pharmacy, Nursing, Public Health, and Clinical and Rehabilitative Sciences) are given opportunities throughout their curricula to interact and learn the values and benefits of providing team-based healthcare. While we certainly have a ways to go before we can say that we are sure that we are making a difference in the health status of the members of our community, I think all are confident that providing learners with interprofessional opportunities will ultimately result in a better health status for the patients we serve. In order for IPE to work, commitment from leadership is of paramount importance. At ETSU, Dr. Wilsie Bishop, Vice President for Health Affairs, leads this effort as do the Deans of each College. All believe that each professional has a wealth of knowledge to bring to the table. When everyone has the best interest of the patient at heart, IPE and ultimately, team-based healthcare makes perfect sense. While the journey may be long and changing decades of culture is a challenge, at ETSU, we believe the effort is worthwhile. Our patients are benefiting!

For nearly 30 years, the EU has funded the Erasmus programme, which has enabled over three million European students to spend part of their studies at another higher education institution or with an organisation in Europe. Erasmus+ brings such opportunities to all; students, staff, trainees, teachers, volunteers and more. It's not just about Europe or Europeans either - with Erasmus+, people from all over the world can access opportunities to enhance education, immerse into new cultures and share knowledge and experience.



EAST TENNESSEE STATE UNIVERSITY BIOGRAPHIES



Wilsie Bishop

DPA, MSN

Wilsie Bishop, DPA, MSN, is Vice President for Health Affairs and the Chief Operating Officer at East Tennessee State University where she has been employed since 1978. Prior to assuming that role in 2007, she served in various administrative positions at the university including Vice President for Administration and Chief Operating Officer, Dean of the College of Public and Allied Health, department chair in the College of Nursing, Assistant Vice President for Academic Affairs, and Associate Vice President for Health Affairs.



Reid B. Blackwelder

MD, FAAFP

Reid B. Blackwelder, MD, FAAFP, is a professor of Family Medicine and Interim Department Chair at the Quillen College of Medicine at East Tennessee State University, a family physician in Kingsport, Tennessee, and a past president of the American Academy of Family Physicians. The AAFP represents over 124,000 physicians, residents and medical students nationwide. Dr. Blackwelder has been advocating on behalf of family physicians and patients nationwide to inspire positive change in the U.S. health care system, specifically to implement effective team-based patient-centered care.



Debbie C. Byrd

PharmD, MBA, BCPS

Debbie C. Byrd, PharmD, MBA, BCPS, is a professor of Pharmacy Practice and Dean of Gatton College of Pharmacy at East Tennessee State University. Previous administrative leadership experience includes roles as Associate Dean for Professional Affairs and Assistant Dean for a new distance education campus, serving as Director of Experiential Learning and as Director for Primary Care and Rural Primary Care Residency Programs, and representing the American Association of Colleges of Pharmacy (AACCP) Teachers of Pharmacy Practice as chair of the section.



Larry Calhoun
PharmD

Larry Calhoun, PharmD, was appointed founding Dean of the Bill Gatton College of Pharmacy at East Tennessee State University in October 2005. Prior to serving in this role, Dr. Calhoun was President and CEO of Wilson Pharmacy and Home Health. He also held the position of President and CEO of Unicoi County Memorial Hospital in Erwin, Tennessee. He spent twenty years in the Mountain States Health Alliance system, where he served as Vice President with responsibilities for women's and children's services, oncology services and surgical services.



McKenzie Calhoun
PharmD

McKenzie Calhoun, PharmD, is an Assistant Professor in the Bill Gatton College of Pharmacy's Department of Pharmacy Practice at East Tennessee State University. Dr. Calhoun also holds a clinical faculty appointment in the Department of Family Medicine at James H. Quillen College of Medicine. Dr. Calhoun obtained her Doctor of Pharmacy degree Bill Gatton College of Pharmacy in 2011. She then completed a PGY1 Pharmacy Practice residency with a concentration in geriatrics at Veterans Affairs Tennessee Valley Healthcare System in Nashville, Tennessee. In 2013, she completed a PGY2 Ambulatory Care residency at ETSU with a concentration in Family Medicine and academia.



Brian Cross
PharmD, BCACP, CDE

Brian Cross, PharmD, BCACP, CDE, is currently an Associate Professor and Vice-Chair for Department of Pharmacy Practice at East Tennessee State University Bill Gatton College of Pharmacy. In addition, he is the interim Director for Interprofessional Education at the ETSU Academic Health Sciences Center. He has practiced in many different areas including the Indian Health Service, the VA Health System, Private Practice Endocrinology and Cardiology, Academic Practices with Departments of Family & Internal Medicine, and Multispecialty Private Practice Medical Groups.



AGENDA

THE JOURNEY TO TEAM-BASED HEALTHCARE

Royal College of Surgeons in Ireland

Tuesday, May 23rd 2017

09:00 – 09:30	Registration
09:30 – 10:30	Introduction by Prof. Larry Calhoun and Prof. Paul Gallagher
10:30 – 11:15	The Journey: Inter-Professional Education and The Expanded Role of the Healthcare Team by Dr. Wilsie Bishop
11:15 – 11:30	Morning Break
11:30 – 12:45	Keynote address by Dr. Reid B. Blackwelder and Dr. Brian Cross
12:45 – 14:00	Lunch
14:00 – 14:30	A Day In The Life by Dr. McKenzie Calhoun
14:30 – 15:30	Roundtable discussion facilitated by Dr. Debbie Byrd and Prof. Paul Gallagher
15:30 – 16:00	Roundtable conclusions by Dr. Debbie Byrd and Prof. Paul Gallagher
16:00 – 16:20	Close by Dr. Catriona Bradley

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