

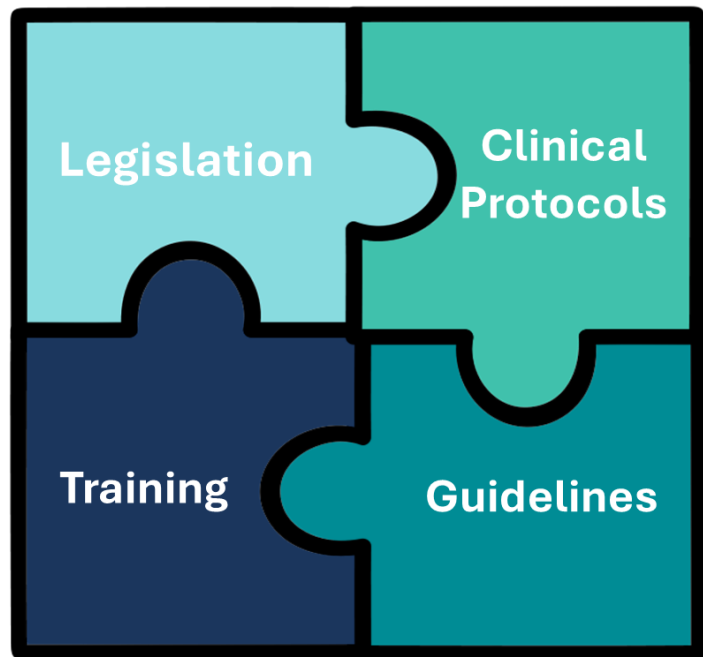
COMMON CONDITIONS SERVICE

INTRODUCTION



- Culmination of many years of work
- Addressing system and patient need
- Reflection of confidence and trust placed in pharmacists by patients and the health system
- Whole of system approach to development and implementation
- Building on international experience
- Step-wise approach

WHAT ARE THE KEY ENABLERS FOR THE CCS?



Regulatory framework to enable a safe, high-quality service:

1. Legislative amendments to enable the CCS.
2. HSE clinical protocols for each condition.
3. IOP Pharmacist training specified by PSI.
4. PSI Guidelines to support the service.

PSI'S ROLE IN DEVELOPMENT OF THE SERVICE

IOG key stakeholder

Training

Guidelines

Communication



PHARMACIST TRAINING

- Proportionate
- Mandatory
- One training package
 - Training on the core regulatory module must be completed in addition to each of the eight condition-specific modules
- Underpinned by Rules
- Developed by RCSI and available via the IIOP

PUBLIC CONSULTATION ON DRAFT RULES & GUIDELINES

11 July – 8 August

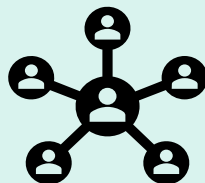


Summer
newsletter



Direct emails to
registrants

Targeted emails
to stakeholder
organisations



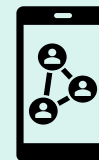
HPRA Patient
Forum



Community
Pharmacy
Expansion
Implementation
Oversight
Group (IOG)



PSI website &
Social media



Department of
Health social
media channels

PSI GUIDELINES

Guidelines to Support the Provision of a Common Conditions Service

- Guidelines developed to support pharmacists to deliver safe, patient-centred service, while ensuring legislative compliance
- Provide a principle-based framework for pharmacists - designed to promote consistency and safety, while also enabling pharmacists to apply their professional judgement
- Intended to be complementary to other supports - not intended to be operational guidance





PSI GUIDELINES

Seven Principles

1. Person-centred care and clinical responsibility
2. Governance, quality and regulatory compliance
3. Competence, training and CPD
4. Structured patient assessment, communication and informed clinical judgement
5. Safe prescribing and use of protocols
6. Collaboration and continuity of care
7. Documentation and record-keeping

COMMUNICATION



IMPLEMENTING THE SERVICE

Recommended approach for pharmacists and those in governance roles



- **Review:** Carefully review and familiarise yourself with the enablers. The Guidelines should be read and understood alongside the additional supports including IOP training, Clinical Protocols and operational guidance.



- **Discuss:** Those in pharmacy governance roles should engage in a team discussion to collaboratively develop and implement procedures that ensure compliance with the guidelines, protocols and legislative framework.



- **Implement:** Those in pharmacy governance roles should develop a structured plan to implement the necessary changes within their pharmacy.

SETTING UP A SAFE SERVICE IN YOUR PHARMACY

Preparation

Significant change in practice

Governance

Develop pharmacy policies & procedures

Training

Consider how can other pharmacy team members support?

Operation

Operational guidance

Review

THANK YOU